

Cookie Policy

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OutLine Digital Agency (sole trader), Via Dalmazia 36, 76125 Trani (BT), Italy — VAT IT08978680729

Which cookies we use — strictly necessary ones only — and what we store in your browser. No banner, because none is needed.

Legal references

Directive 2002/58/EC (ePrivacy), art. 5(3) · UK Privacy and Electronic Communications Regulations 2003, reg. 6 · Swiss Telecommunications Act, art. 45c · Regulation (EU) 2016/679 (GDPR), art. 13 · Québec: Act respecting the protection of personal information in the private sector, s. 8.1

Why there is no cookie banner

There is **no cookie banner** on this website, and it is not an oversight: we have nothing to ask your consent for.

Consent is required for cookies used to profile you or to measure your behaviour on behalf of third parties. We do not use any. What remains are **strictly necessary cookies** — the ones without which the service cannot work, such as keeping you signed in — and for these the law requires only that you are informed, which is what this page does.

No analytics, no third-party content

We use no third-party analytics, advertising pixels, heat maps, external chat widgets or embedded videos. Fonts are served from our own domain: when you open these pages, your browser contacts no server other than ours.

This is true in each of the countries where we offer the service. The ePrivacy rules of the European Union and of the United Kingdom (regulation 6 of PECR) exempt storage that is strictly necessary for a service you have asked for. The Swiss Telecommunications Act asks that you be told what is stored and why, which is what this page does. Québec's privacy law requires consent before technology that identifies, locates or profiles a person is switched on, and this website uses none. And since we neither sell personal information nor share it for advertising, there is nothing to opt out of under the privacy laws of US states.

1. What cookies are

A cookie is a small file that a website stores in your browser and reads back on later visits. Besides cookies, there are other ways of storing information on your device — such as the browser's *local storage* — which the law treats in the same way. Both are listed here.

2. The cookies we use

They are all **strictly necessary first-party cookies**: they are set by the domain you are visiting, not by a third party.

Name	Purpose	Duration	Attributes
omega_session	Keeps you signed in and remembers which workspace you have open. It contains only a random identifier: our database stores a fingerprint of it, not the value itself.	30 days	HttpOnly · Secure · SameSite=Lax

omega_impersonator	Appears only during a support intervention: it remembers the support person who started the temporary access, so they can return to their own session. It is created and removed with the intervention.	Length of the intervention (the access expires after 15 minutes; the cookie after 12 hours at most)	HttpOnly · Secure · SameSite=Lax
omega_locale	Remembers the language you chose before signing in.	Up to 12 months	SameSite=Lax
__Host-omw_embed	Only when Omega Work is embedded in another website by your organisation: keeps you signed in inside the embedded frame.	As set by your organisation, from 1 hour to 30 days	HttpOnly · Secure · SameSite=None · Partitioned
__Host-omw_frame	Only in embedded mode: a signed ticket stating which websites your organisation has allowed to display Omega Work.	12 hours	HttpOnly · Secure · SameSite=None · Partitioned
__Host-omw_ui	Only in embedded mode: remembers the appearance chosen by your organisation for the embedded frame (colours, which panels are shown).	30 days	HttpOnly · Secure · SameSite=None · Partitioned

3. What we keep in local storage

This information is **never sent to our servers**: it stays in your browser so that you do not have to repeat choices you have already made.

Key	Purpose	Duration
work:theme	Remembers whether you chose the light or dark theme.	Until you clear your browser data
work:sidebar-hidden, work:pane-width	Remember whether you collapsed the sidebar and how wide you made the task panel.	Until you clear your browser data
work:files-view, work:mytasks-files, work:goals-mode, work:goals-period	Remember the view you last chose on the Files, My tasks and Goals pages.	Until you clear your browser data
work:group:..., work:pf-zoom:...	Remember which groups you collapsed and the zoom level of each portfolio timeline.	Until you clear your browser data
work:inbox-density	Remembers how compact you want the list of the inbox to be.	Until you clear your browser data
omega_paese_listino	On the public pricing pages: remembers the country whose prices you chose to see.	Until you clear your browser data

The application can also register a *service worker* in your browser: it keeps one small offline page in the browser's cache (omega-work-v1) and, if you switch on browser notifications, the subscription your browser creates in order to receive them. Switching notifications off, or clearing the site data, removes them.

4. Content you add yourself

If your organisation embeds Omega Work in its own website, that website is governed by its own cookie policy:

Omega Work adds only the cookies listed above. The same applies to links or content from other services that you paste into tasks and comments: if you open them, they are governed by the policies of those services.

5. How to delete them

You can delete cookies and local storage from your browser settings, in the section on privacy or site data. Bear in mind that deleting `omega\_session` signs you out, and blocking necessary cookies altogether prevents you from signing in: without them we cannot recognise you from one page to the next.

6. Contact

For any question about this page, write to **amministrazione@outlinedigital.it**. The full picture of how we process personal data is in the Privacy Policy (<https://work.omegasuiteapp.com/legal/privacy>).

The current full text is always available at <https://work.omegasuiteapp.com/legal/cookies?lang=en>. For any question: amministrazione@outlinedigital.it.